



The Collar Club
Doggie Daycare & Pet Boarding

Rules, Regulations & Terms of Agreement

Pet Owner: _____

Pet's Name: _____

Rules and Regulations

1. The Collar Club is open Monday through Friday 7:00 a.m. to 6:00 p.m., Saturday 8:00 a.m. to 10:00 a.m. and 3:00 p.m. to 5:00 p.m., and Sunday 2:00 p.m. to 5:00 p.m. We are open for boarding 365 days a year.
2. Please make reservations in advance. Reservations made for the same day are dependent on availability. Please give 24 hour notice before canceling.
3. Payment is due upon pick-up or in advance if purchasing a package for multiple visits. Multi-day passes are available in 5 day, 10 day, and 20 day increments. These passes are good for three months and are non-refundable. We accept cash, personal checks, and credit cards (Visa, MasterCard, and Discover). There is a \$25.00 fee for all non-sufficient funds or stop payment made on any check.
4. In the event that you cannot pick up your pet during our regular business hours, your pet can stay an additional night at the standard boarding rate. Dinner will be provided.
5. Holidays: We require a 50% deposit for all holiday boarding reservations. A credit card is required to secure holiday boarding. There is a two-night minimum stay required for boarding over Thanksgiving and Christmas.
6. Please feed your dog before coming to daycare. Lunches may be provided during the mid-day rest period. Kong treats are available during nap time for \$3.00.
7. When boarding, please bring enough food for your dog's stay. If you prefer we feed your pet, there

- will be a daily feeding charge of \$5.00 (2 meals per day). Additional meals are \$3.00 per meal.
8. **Behavioral Evaluation:** At The Collar Club, we do a behavioral evaluation on the dog's first day of daycare. If we determine your dog is not suitable for group play, they will be placed into day boarding and get solo play time with a staff member along with potty breaks. If a problem arises while in daycare, The Collar Club reserves the right to remove any dog from daycare and move them into day boarding with private play time.
 9. All dogs must be spayed or neutered if over 6 months old. We will accept males that have not been neutered for overnight boarding but they will not be allowed in daycare. Female dogs not spayed over six months old cannot attend daycare or boarding.
 10. All pets must be on a leash when entering The Collar Club. Dogs may bring beds, toys or any personal belongings for their stay. Each dog will have a storage bin labeled with their name to store personal belongings. The Collar Club is not responsible for lost or damaged belongings.
 11. **Emergency Medical Care:** If the need for medical care should arise, all efforts will be made to use the veterinarian listed by you on the enrollment form. However, if that veterinarian is unavailable, The Collar Club reserves the right to use a veterinarian of choice. All veterinarian bills are the responsibility of the owner, regardless of the cause.
 12. If at any time during your dog's stay, it is noticed that they have fleas or ticks, the owner will be called and asked to come get the dog, or a flea bath will be provided at an additional charge.
 13. Dogs may get dirty while playing. Full service baths are recommended and can be scheduled during your pet's stay for an additional charge.
 14. Your dog's stay will include a two-hour nap time from noon to 2:00 p.m. Many dogs are unaccustomed to the level of constant energy so a nap is necessary.
 15. Water is provided for your pet at all times, however your dog may still drink more than usual at home after daycare.
 16. It is common for your dog to come home tired after daycare. They also may have a decrease in appetite and loose stool due to the increase in play and exercise.
 17. The Collar Club will administer medication at no additional cost to you. All medication must be labeled with the dosage requirements and your pet's name.
 18. The Collar Club appreciates our customers and values any referrals. We are happy to offer 1 free day of day care for each new customer referral.

Terms of Agreement

1. I hereby represent that I am the legal owner of the dog(s) described above to be enrolled at The Collar Club.

2. I hereby waive and release The Collar Club, its employees, directors, owners, and agents from any and all liability which my dog(s) may suffer, including specifically, but not limited to, any injury or damage whatsoever arising from the dog(s) attendance and participation at The Collar Club.
3. I hereby agree to indemnify and hold harmless The Collar Club, its employees, directors, owners and agents from any and all claims by any member of my family or any other person accompanying me to a function of The Collar Club, or while attending the premises thereof, as a result of any action by any dog.
4. I hereby represent that my dog(s) is of good health and has not been ill with any known contagious diseases within the past 30 days.
5. I hereby represent that all required vaccinations (rabies, bordetella, distemper and parvo) are up to date. I will also continue to ensure that the required vaccinations will be kept up to date for as long as my dog(s) attends The Collar Club. I will provide proof of all vaccinations to The Collar Club prior to admittance.
6. I further understand and agree that in admitting my dog(s), The Collar Club has relied on my representation that my dog(s) is in good health and has not harmed or shown aggression or threatening behavior towards any other person or any other dog.
7. I further understand and agree that The Collar Club and its caregivers will not be held liable for any problems that might develop with my dog(s) including, but not limited to sickness, disease, injury, running away, and death.
8. I understand and agree that my dog(s) will be interacting with other dogs during their stay at The Collar Club. I understand and agree that dogs can receive minor injuries when interacting with other dogs. I also understand and agree that there is a natural risk of serious injury or disease when dogs owned by different owners are permitted to interact together. If problems do arise, I understand and agree to my dog(s) being treated as deemed best by the staff, by their individual good judgment, and that I assume full financial accountability for any and all emergency veterinary cost involved.
9. The Collar Club fees and packages are non-refundable and non-transferable.
10. I agree that my dog(s) may be videotaped, photographed and or recorded. The Collar Club shall be the exclusive owner to the results and all proceeds of such media.
11. The Collar Club reserves the right to permanently remove a dog from daycare at any time.
12. I understand that the rules above apply to any and all dog(s) of mine attending daycare and boarding.

Thank you for choosing The Collar Club!